To Register as a New User and Receive a PIN:

- 1. Press the * key when the system asks for a PIN.
- Press 1 at the following prompt:
 If you are calling as a substitute, press 1. If you are calling as an employee, press 3.
- 3. Enter your ID by pressing the keys on your telephone keypad.
- 4. Follow the prompts to *record your name*.
 - Press 1 to accept the recording.
 - Press 9 to re-record.
- 5. Listen to your PIN.
 - Press 9 to review your PIN.
 - Press 1 once you have written your PIN on the front of your quick reference card.
- 6. Listen to the telephone number the system will use to call you.
 - Press 1 if correct
 - Press 9 if not correct or missing

To Review Your PIN or Re-record Your Name:

- 1. Press the * key when the system asks for a PIN.
- 2. Press 1 at the following prompt:
 - If you are calling as a substitute, press 1. If you are calling as an employee, press 3.
- 3. Enter your ID by pressing the keys on your telephone keypad.
- 4. Press 1 to hear your PIN OR

Press 3 to change the recording of your *name*.

- Press 1 to accept the recording.
- Press 9 to re-record

COMPTON UNIFIED SCHOOL DISTRICT'S SEMS QUICK REFERENCE CARD FOR SUBSTITUTES

System Phone Number: (310) 898-6106 or 898-6107

Help Desk Phone Number (310)

Write your PIN here:

mber (310) 639-4321 ext. 55185

*** WHEN THE SYSTEM CALLS YOU***

Enter your PIN to hear a job offer or job cancellation OR

Press * to ask the system to wait or set Do Not Disturb

The System Calls during these times:

	Today's Jobs	Future Jobs
Weekdays	Starts at	06:00 p.m –
-	05:30 a.m. –	09:00 p.m.
	11:30 a.m.	
Saturday	None	None
Sunday	None	06:00 – 09:00 p.m.
Holidays	None	06:00 – 09:00 p.m.

To Hear a Job offer:

- 1. Enter your PIN.
- 2. Press **1** to hear the job information.
- 3. Press 1 to *accept* the job OR Press 5 to *hear the job again* OR
 - Press 9 to *decline* the job. If you decline a job, enter the reason for declining.

To Hear a Job Cancellation Announcement:

- 1. Enter your PIN.
- 2. The system will play a message that your assignment has been cancelled.
- Press 1 to hear the cancellation again OR Press 5 to hear unassigned jobs to accept OR Press 9 to exit.

To Ask the System to Wait:

- 1. Press the * key
- 2. Press **1**. The system will wait 2 minutes for your PIN to be entered.

To Set Do Not Disturb:

- 1. Press the * key.
- 2. Press 3. Follow the prompts to enter a time to resume calling or accept the maximum time

*** WHEN YOU CALL THE SYSTEM***

Enter your PIN to hear the MAIN MENU:

- 1 Change your Telephone Number
- 2 Set a Do Not Disturb time
- 3 Hear Available Jobs
- 5 Review or Cancel your Assignments
- 7 Review or Modify your Period of Unavailability
- 8 Review or Modify your Daily Availability
- 9 Exit

To Change your Telephone Number :

- 1. Press **1** to change the telephone number the system dials to contact you.
- 2. The system plays the number it currently calls to reach you.
 - Press 1 to *change* the telephone number OR
 - Press 9 to *keep* the number as is.
- 3. The system repeats the new number.
 - Press 1 to *accept* the number you entered OR
 - Press 5 to *re-enter* the number.

Set a Do Not Disturb Time:

- 1. Press **2** to review or modify your Do Not Disturb time setting,
- 2. If you do not have a Do Not Disturb time setting
 - Press 1 to *enter a time* to resume calling or accept the maimum time OR
 - Press 9 to exit
 - If you have a Do Not Disturb time setting
 - Press 1 to *remove* the time setting
 - Press 9 to exit

To Hear Available Jobs:

- 1. Press **3** to hear available jobs
- Press 1 to accept the job OR
 Press 3 to hear the job information again OR
 Press 5 to decline the job OR
 If you decline a job, enter the reason for
 - If you decline a job, enter the reason for declining.
 - Press 7 to hear another job.

To Review or Cancel Your Assignments:

- 1. Press **5** to review or cancel job assignments.
- Press 1 to hear the job information again OR Press 3 to hear another job OR Press 5 to cancel the job assignment for the job just played.

If you cancel an assignment, enter the reason for canceling.

<u>To Review or Modify your Period of</u> <u>Unavailability:</u>

- 1. Press **7** to modify a period when you are unavailable to work.
- 2. Press 1 to *keep* the dates OR
 - Press **5** to *change* the dates **OR** Enter a new period of unavailability by entering a start date and end date in MMDD format.
 - Press 7 to remove the dates.

To Review or Modify Your Daily Availability:

- 1. Press **8** to modify the days of the week that you are available to work.
- 2. For each day you may:
 - Press 1 to keep the day's settings or
 - Press **3** if you are available **both AM and PM** on that day of the week **or**
 - Press 5 if you are available only AM on that day of the week or
 - Press 7 if you are available only PM on that day of the week or
 - Press 8 if you are *not available* on that day of the week.
- 3. Press 9 to indicate you are finished.

Decline/Cancellation Reasons:

1 – PERSONAL BUSINESS/EMERGENCY

- 2 ILLSELF
- 3 ILLNESS IN FAMILY
- 4 NOT DESIRED SUBJECT
- 5 OTHER